

PC-FAX.com Customer Center

The FAX.de Customer Center turns your Android cell phone into a communications center for sending and receiving faxes*, SMS messages, and regular mail from your mobile device while you are on the go.

* only for users registered with the tariff Light or Fine

The App is designed for registered customers; however, you can test the App before you register. You can send one fax page free of charge to 50 countries (USA, Germany, Italy, Russia, Great Britain, Japan, Austria, Canada, France, China, Spain, etc.).

The Customer Center offers the following types of fax transmission:

- Photo fax
- Text fax
- Adobe PDF/Microsoft Word®/Microsoft Excel®/Text Document
- Document from email attachment
- Document from Cloud (Dropbox, Google Drive)

In addition you can (only registered users):

- Receive faxes
- Send SMS messages at a reasonable rate
- Send letters by regular mail (only in Germany)

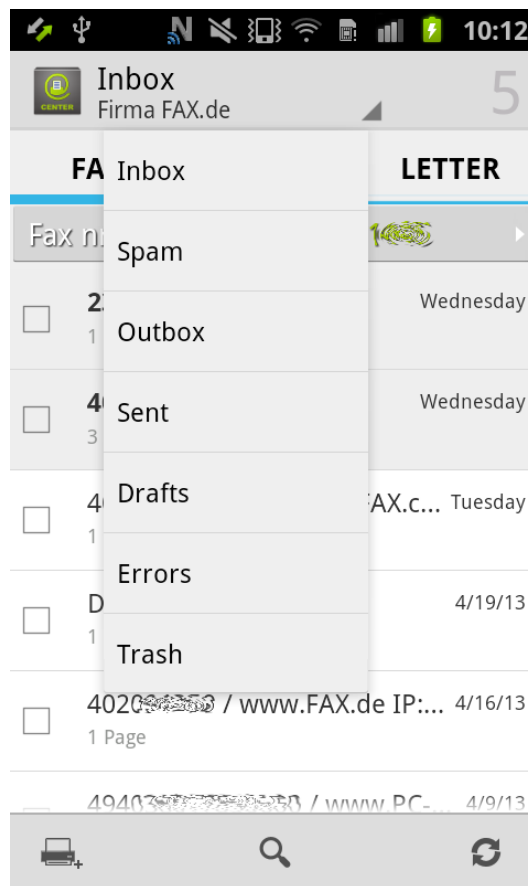
The app is divided into three types: FAX, SMS and LETTER and each type has its own folders (Inbox*, Spam*, Outbox, Sent, Drafts, Errors, Trash).

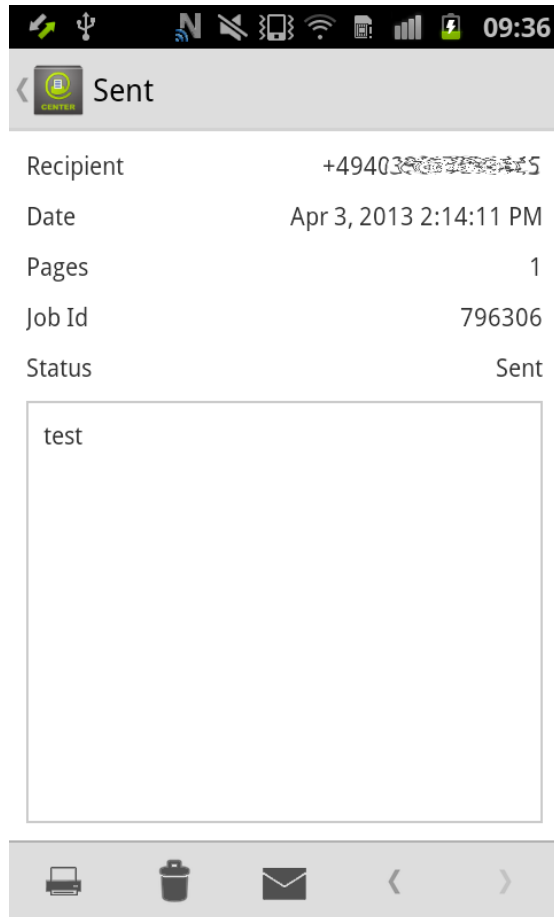
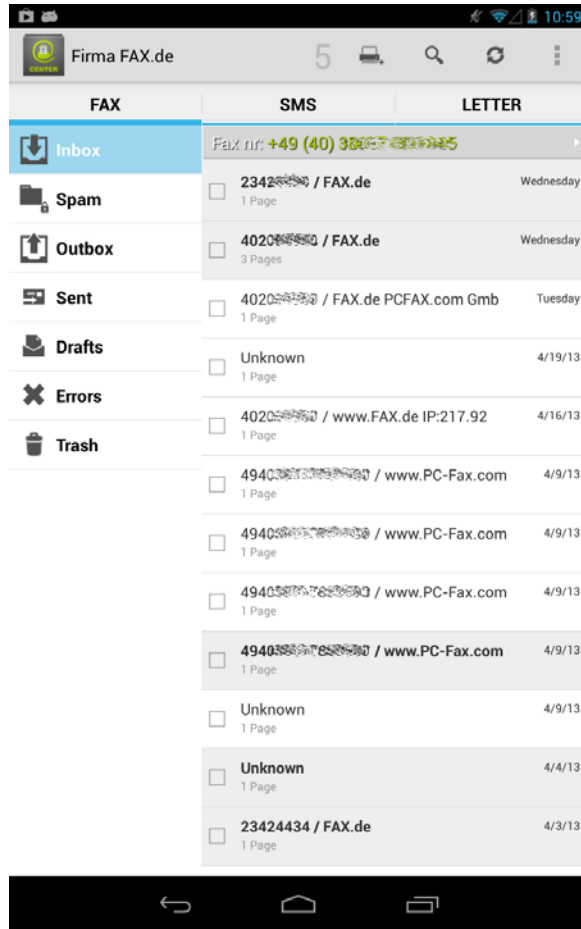
The Inbox and Spam Folders contain a list of incoming faxes (the Spam folder contains faxes marked as spam). When the user sends a Fax, SMS or Letter, the order goes into the Outbox folder. When the order is successfully sent, it moves to the Sent folder, otherwise it goes to the Error folder. The Drafts folder stores all Faxes, SMS messages, and Letters the user wishes to send in the future.

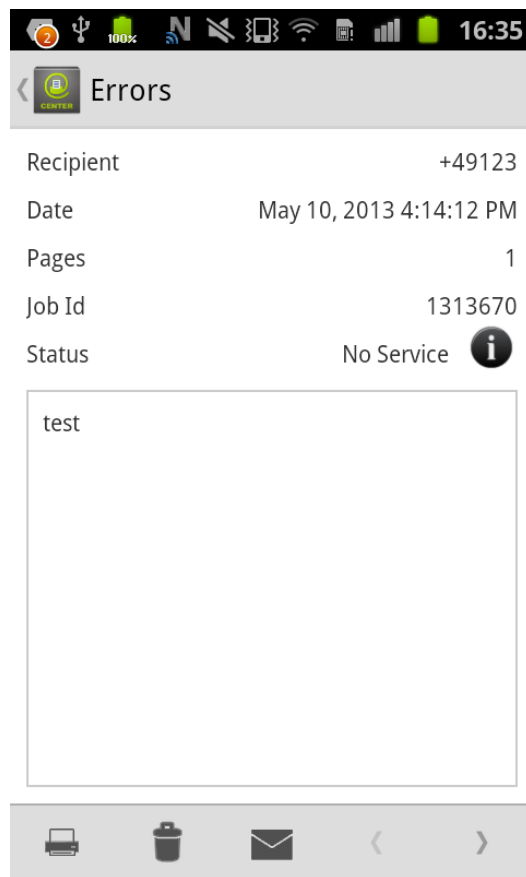
* Only for incoming faxes

If you click one of the items on the list, you can see the status of the sent fax, SMS or letter, date, number of pages and see the sent document. Here it is possible to resend or delete a document or send it by e-mail.

If there is a problem with transmission, the document is placed in the Error folder. You can check the cause of the error in the Status Field.







The following statuses are possible:

- **In Progress** - The fax was transferred to the server but has not yet been sent
- **Sent** - The fax was sent
- **Busy** - We repeatedly attempted to establish a connection after 3, 5, and 10 minutes, but the line was busy every time
- **No answer** - The other party did not answer the call
- **Voice** - Unable to establish a fax connection. Either the fax machines are incompatible or the other party is not a fax machine
- **No service** - The dial up failed at the ISDN level. No connection can be made at this number
- **Send-Fail** - An ongoing fax transmission was aborted due to an error (communication disturbance, no paper, ...)

How to send a fax

To send a fax, please click on the fax icon at the bottom left:

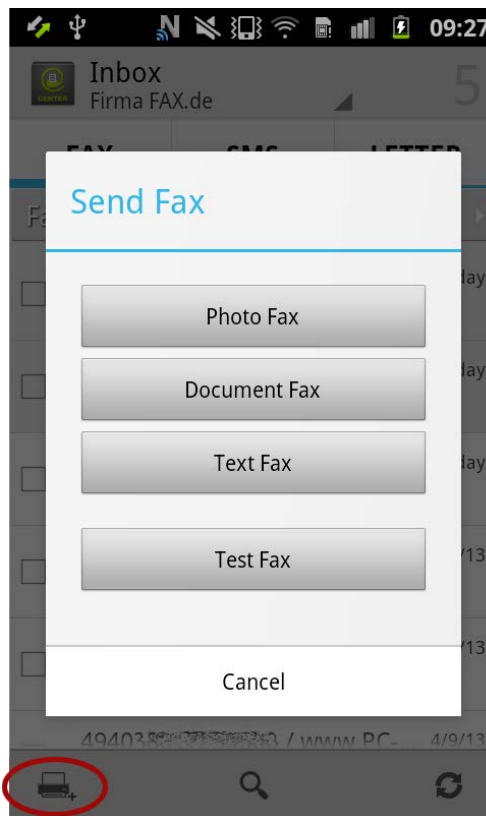


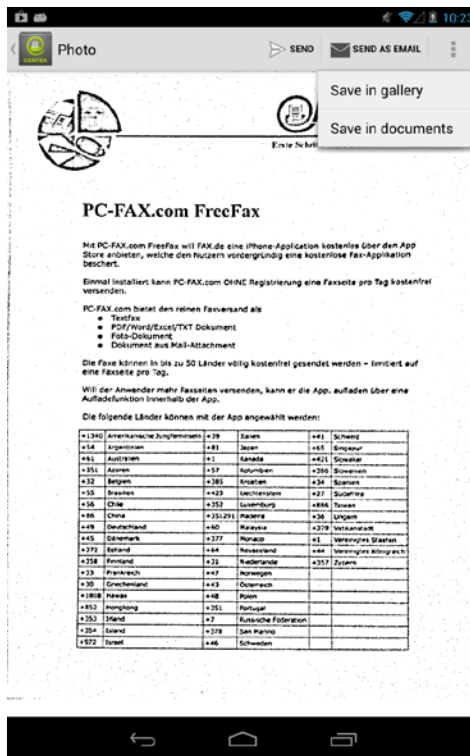
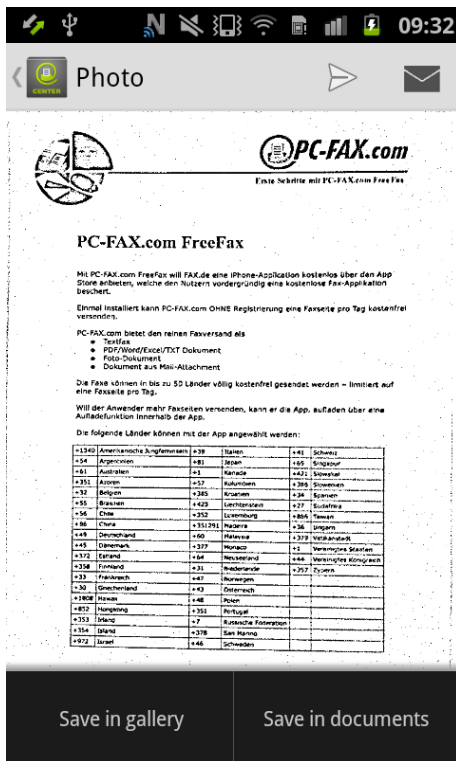
Photo Fax, it was never so easy to fax

On the go – where ever you are – sending a fax was never as easy as it is now with the Customer Center Photo Fax function.

Start the "Photo Fax" function and photograph the document you wish to fax. Make sure you have adequate light to achieve optimum results. After taking the photo, determine the area that constitutes the document. You can easily correct this with your finger.



When you click on the arrow to the right, the photo is converted into black-and-white fax format and you can send the document as a fax. Alternatively you can send the document by email or store it in the Gallery or the App Documents Directory.

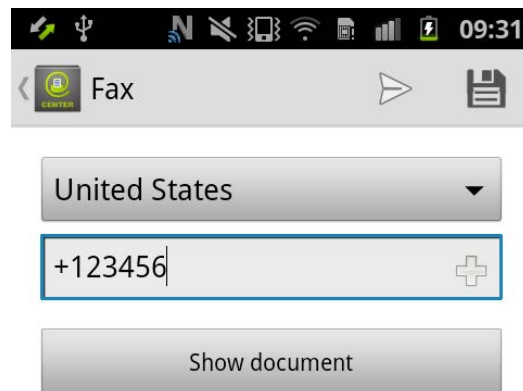


+1340	Amerikanische Jungferninseln	+39	Italien	+41	Schweiz
+54	Argentinien	+81	Japan	+45	Dänemark
+61	Australien	+43	Österreich	+49	Deutschland
+31	Niederlande	+33	Frankreich	+30	Griechenland
+82	Südkorea	+84	Vietnam	+86	China
+52	Mexiko	+34	Spanien	+351	Portugal
+55	Brazien	+352	Luxemburg	+371	Litauen
+56	Chile	+353	Irland	+372	Estland
+86	China	+354	Island	+373	Bosnien und Herzegowina
+48	Polen	+357	Zypern	+374	Armenien
+45	Dänemark	+358	Finnland	+375	Belarus
+49	Deutschland	+359	Bulgarien	+376	Maldiven
+43	Österreich	+36	Ungarn	+377	Monaco
+33	Frankreich	+360	Griechenland	+378	San Marino
+30	Griechenland	+361	Ungarn	+379	San Marino
+41	Schweiz	+362	Tschechien	+380	Rumänien
+45	Dänemark	+363	Ungarn	+381	Serbien
+49	Deutschland	+364	Irland	+382	Kroatien
+31	Niederlande	+365	Polen	+383	Slowakei
+82	Südkorea	+366	Polen	+385	Kroatien
+52	Mexiko	+367	Portugal	+386	Slowenien
+55	Brazien	+368	Portugal	+387	Bosnien und Herzegowina
+56	Chile	+369	Portugal	+388	Slowakei
+86	China	+370	Litauen	+389	Slowakei
+48	Polen	+371	Litauen	+390	Slowakei
+45	Dänemark	+372	Estland	+391	Slowakei
+49	Deutschland	+373	Bosnien und Herzegowina	+392	Slowakei
+43	Österreich	+374	Armenien	+393	Slowakei
+33	Frankreich	+375	Belarus	+394	Slowakei
+30	Griechenland	+376	Maldiven	+395	Slowakei
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+48	Polen	+386	Slowakei	+46	Schweden
+45	Dänemark	+387	Bosnien und Herzegowina	+47	Norwegen
+49	Deutschland	+388	Slowakei	+48	Polen
+43	Österreich	+389	Slowakei	+49	Deutschland
+33	Frankreich	+390	Slowakei	+50	USA
+30	Griechenland	+391	Slowakei	+51	Peru
+41	Schweiz	+392	Slowakei	+52	Mexiko
+45	Dänemark	+393	Slowakei	+53	Kuba
+49	Deutschland	+394	Slowakei	+54	Brasilien
+31	Niederlande	+395	Slowakei	+55	Brazien
+82	Südkorea	+396	Slowakei	+56	Chile
+52	Mexiko	+397	Slowakei	+57	Indonesien
+55	Brazien	+398	Slowakei	+58	Venezuela
+56	Chile	+399	Slowakei	+59	Venezuela
+86	China	+40	Rumänien	+60	Indonesien
+48	Polen	+41	Irland	+61	Australien
+45	Dänemark	+42	Ungarn	+62	Indonesien
+49	Deutschland	+43	Österreich	+63	Philippinen
+43	Österreich	+44	England	+64	Neuseeland
+33	Frankreich	+45	Dänemark	+65	Singapur
+30	Griechenland	+46	Schweden	+66	Neuseeland
+41	Schweiz	+47	Norwegen	+67	Fiji
+45	Dänemark	+48	Polen	+68	Fiji
+49	Deutschland	+49	Deutschland	+69	Fiji
+31	Niederlande	+50	USA	+70	Tonga
+82	Südkorea	+51	Peru	+71	Taiwan
+52	Mexiko	+52	Mexiko	+72	Indonesien
+55	Brazien	+53	Kuba	+73	Indonesien
+56	Chile	+54	Brasilien	+74	Indonesien
+86	China	+55	Brazien	+75	Indonesien
+48	Polen	+56	Chile	+76	Indonesien
+45	Dänemark	+57	Indonesien	+77	Indonesien
+49	Deutschland	+58	Venezuela	+78	Indonesien
+43	Österreich	+59	Venezuela	+79	Indonesien
+33	Frankreich	+60	Indonesien	+80	Indonesien
+30	Griechenland	+61	Australien	+81	Japan
+41	Schweiz	+62	Indonesien	+82	Südkorea
+45	Dänemark	+63	Philippinen	+83	Südkorea
+49	Deutschland	+64	Neuseeland	+84	Vietnam
+31	Niederlande	+65	Singapur	+85	Vietnam
+82	Südkorea	+66	Neuseeland	+86	China
+52	Mexiko	+67	Fiji	+87	China
+55	Brazien	+68	Fiji	+88	China
+56	Chile	+69	Fiji	+89	China
+86	China	+70	Tonga	+90	China
+48	Polen	+71	Taiwan	+91	Indien
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+49	Deutschland	+73	Indonesien	+93	Indien
+43	Österreich	+74	Indonesien	+94	Indien
+33	Frankreich	+75	Indonesien	+95	Indien
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+41	Schweiz	+77	Indonesien	+97	Schweden
+45	Dänemark	+78	Indonesien	+98	Schweden
+49	Deutschland	+79	Indonesien	+99	Schweden
+31	Niederlande	+80	Indonesien	+100	Schweden

After clicking on the Send Icon, you only need to enter the recipient's fax number.

Important: Please always enter the numerical code for the target country first and, if necessary, omit the '0' in the area code for in-country calls (e.g. for Germany, a fax to 040-123456 is entered as +4940123456).

With the '+' icon, the user can look up the fax number on the saved contacts list. The last fax number dialed is always suggested.



test.pdf

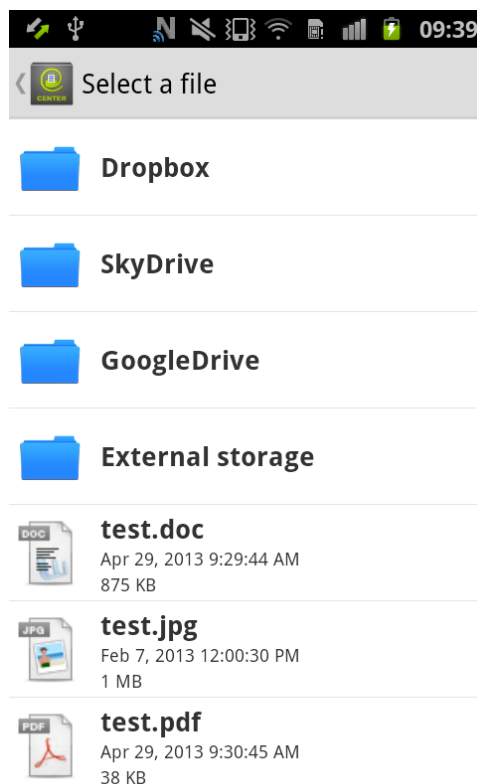
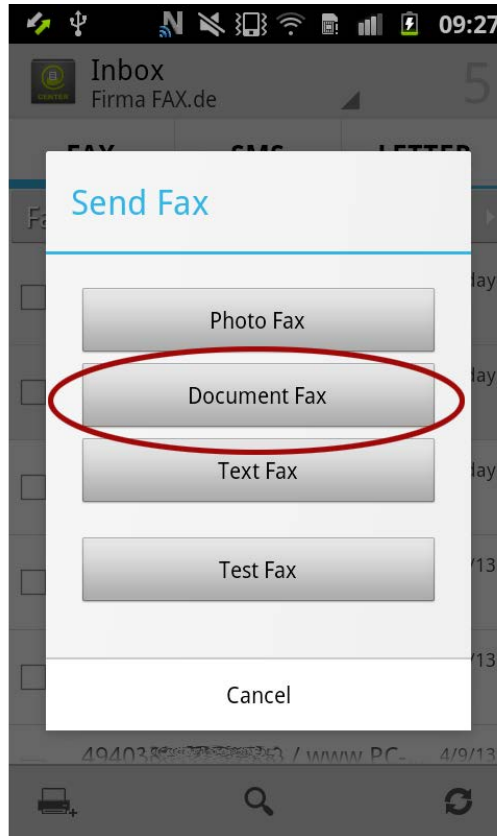


Faxing saved documents

You can file your documents in the cloud (Google Drive®, OneDrive®, Dropbox®) and then fax them easily with this App. You can transfer the documents to the App's memory just as well.

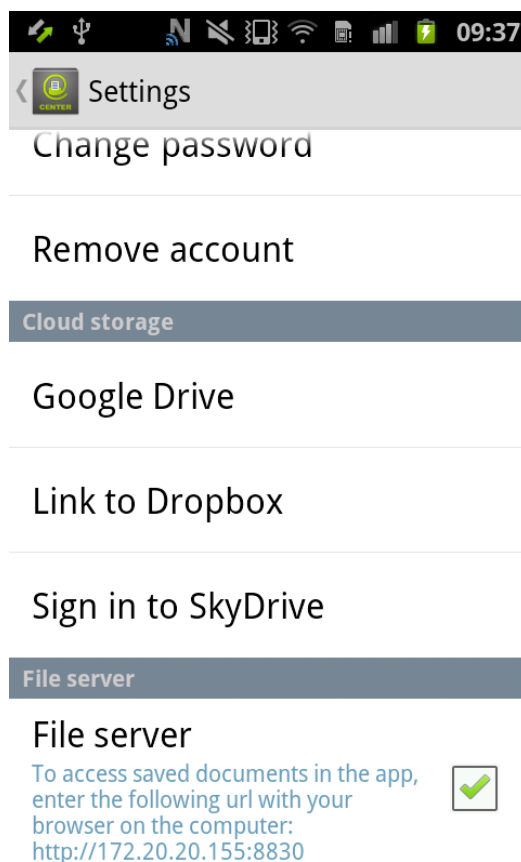
To fax these documents, click on "Document Fax" and select the document.

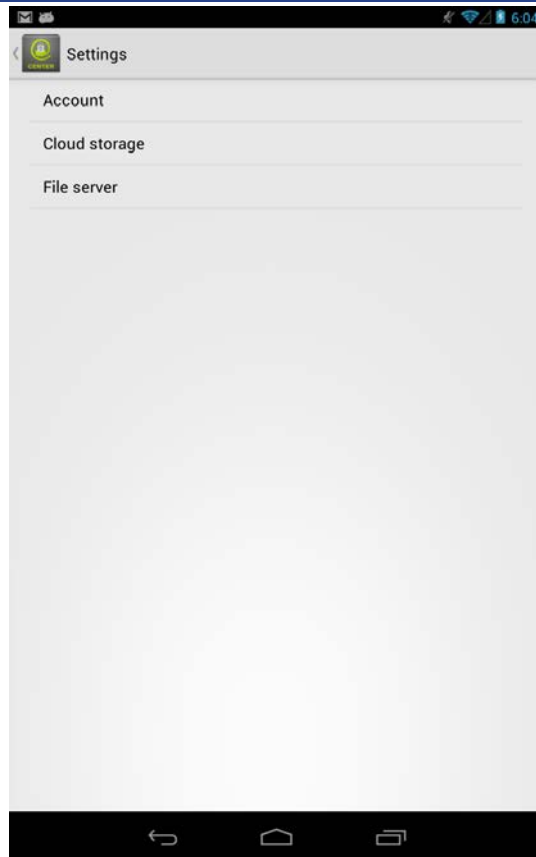
After you enter the fax number, the document is faxed.



You can transfer documents in the Customer Center App Directory with the use of a computer browser. To do so, you must activate "File Server" under Settings. A special IP address will be displayed. Enter this IP into your browser on the computer, and the upload page of the App appears.

To access documents stored in the cloud, you must first store your access data under Settings.

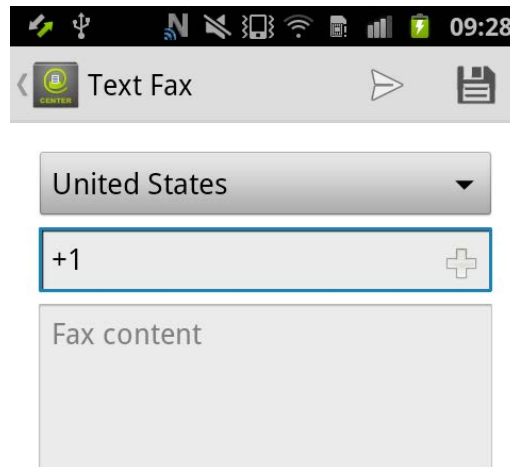
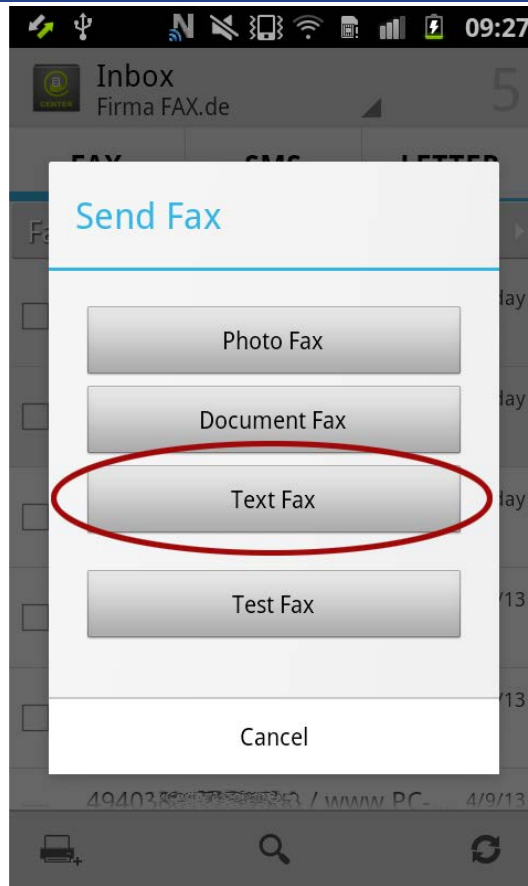




You can even send a Text Fax...

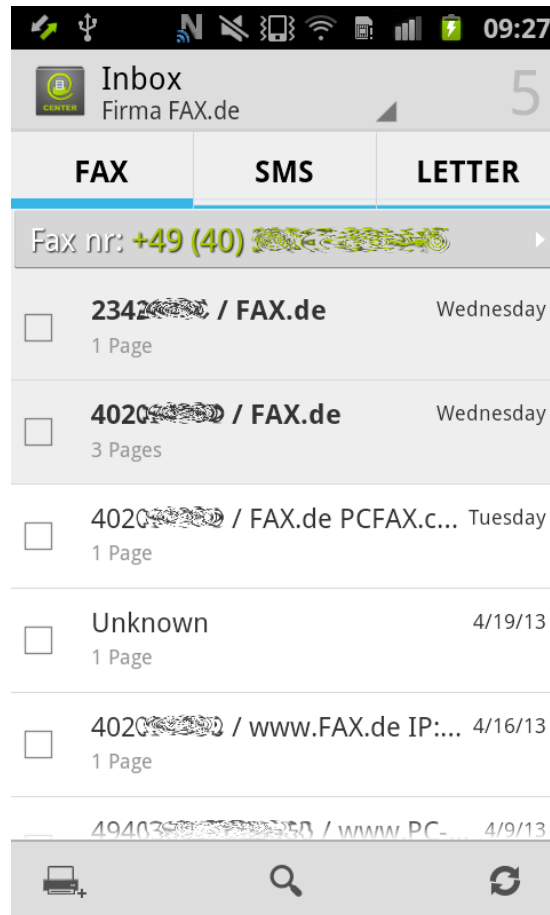
With the "Text Fax" function, you can create a text with the keypad and send the SMS message as a fax.

You can also store the fax in the Drafts folder and send it later (to do so, you must click on the Disk Icon in the upper right hand corner).



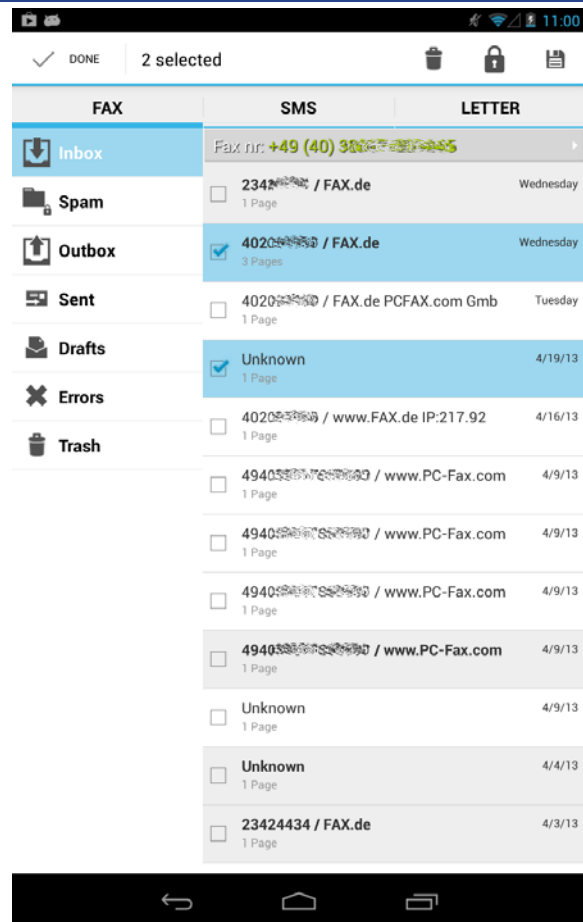
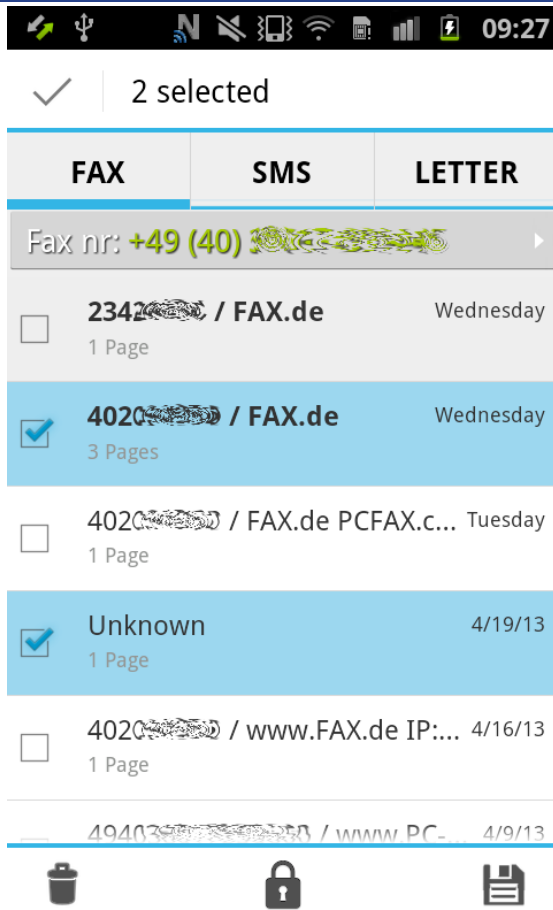
Receiving a fax

By registering, you can order your own fax number with your area code (only for registered users at the Light or Fine rate). All incoming faxes will be shown in the Inbox and Spam folders.

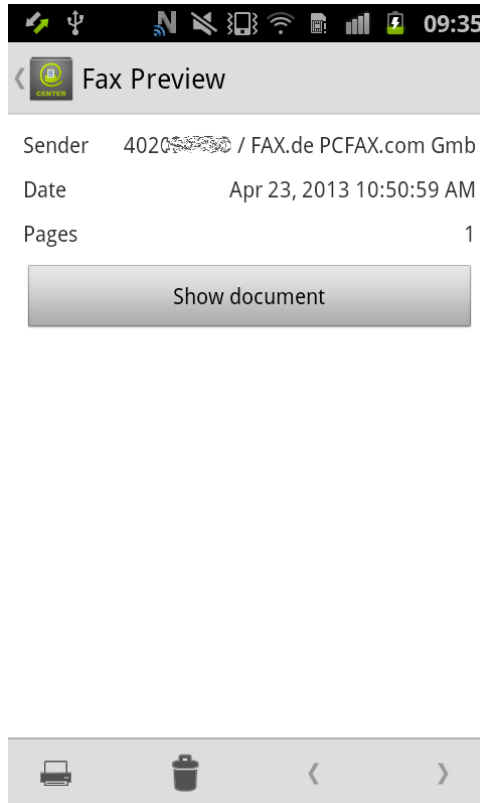


The user can mark multiple faxes and move them to the Documents Directory or the Spam List. To move a sender to the Spam list, click on the Lock Icon.

SPAM: Please keep in mind that ALL fax documents from this sender will now be sent to the Spam folder. To cancel Spam status, click on a fax in the Spam folder and then click on the Lock in the footer. The "Cancel Spam" option will be offered.

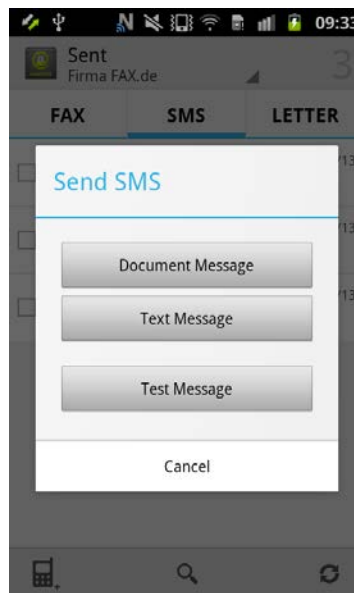


Click on a line in the Received Faxes List, and the details of the incoming fax will be displayed (Sender, Date, Number of Pages). Here you can view, store, or delete the document, mark it as spam, or send it as a fax or an e-mail:



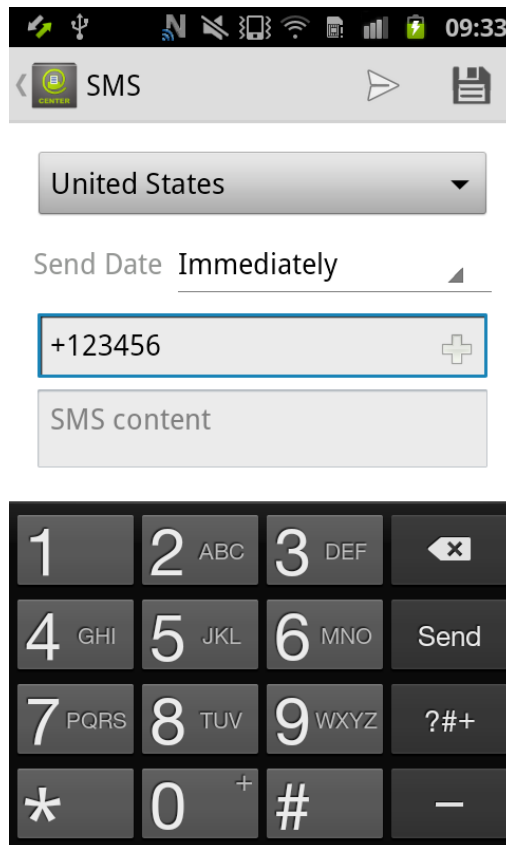
Send an SMS message

You can easily send an SMS message with this function. An SMS message can be input and sent or sent from an existing text document.



If you enter a landline number, the recipient receives a voice mail.

You can send an SMS message immediately or schedule it for later. Thus SMS congratulations message can be input in advance, but not sent until the appropriate time, e.g. on birthdays and other anniversaries.

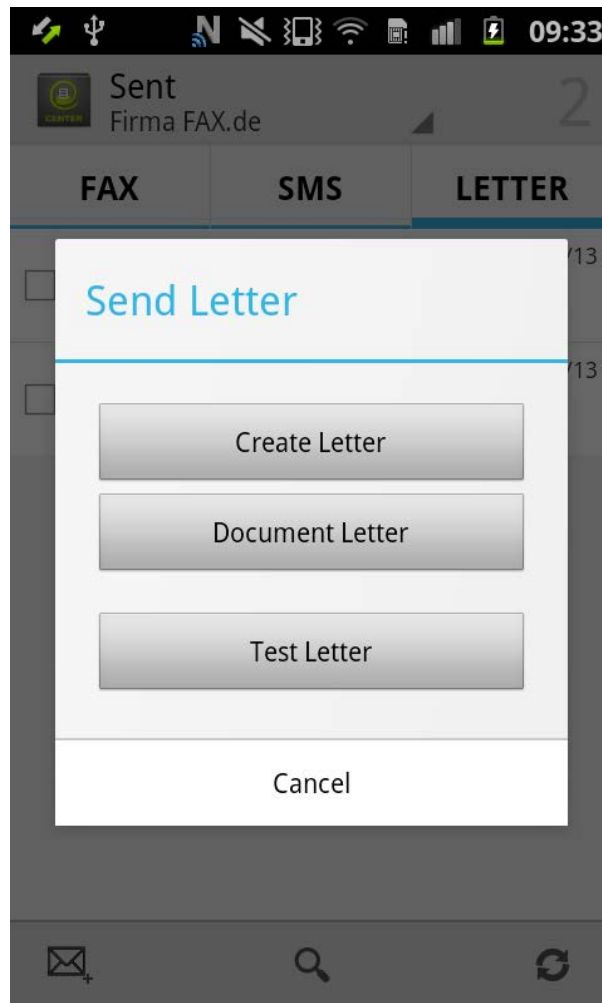


Sending letters by regular mail


You can send letters by regular mail directly from your mobile device with the Customer Center. The letters will be printed out in our printing center, folded, placed in envelopes, franked, and sent to the recipient by regular mail.

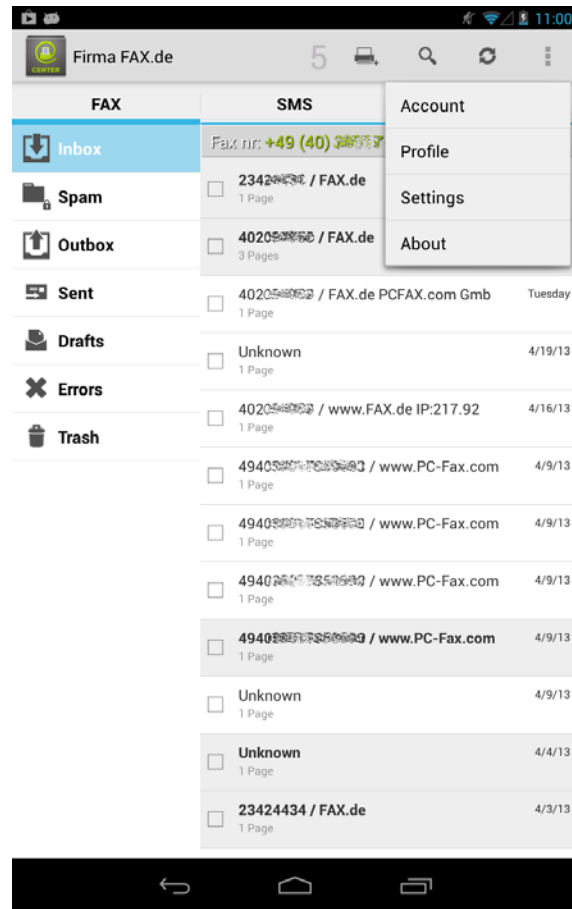
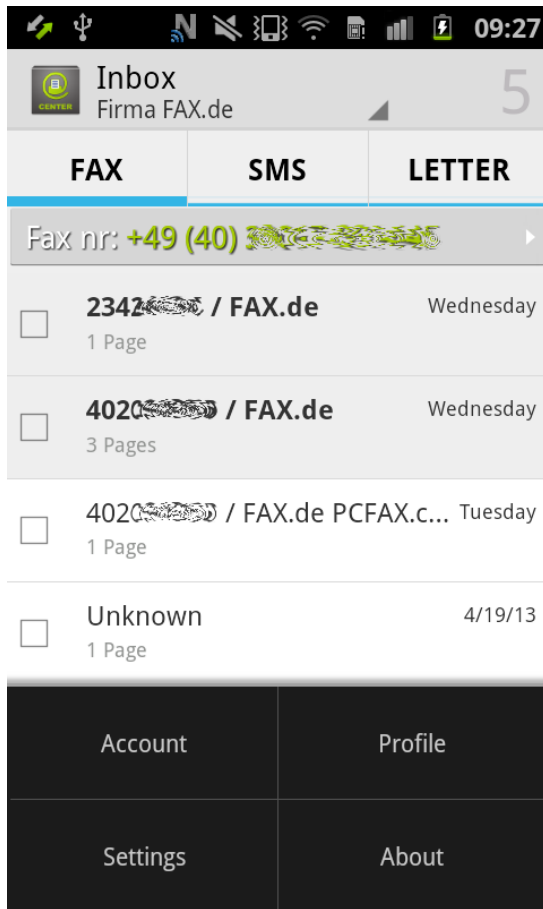
Important: This function can only be used for German recipients. Your FAX.de account must have a balance sufficient to cover the postage costs.

You can write a simple letter just by clicking on the "Create a New Letter" button or you can select a pre-defined PDF document. If you wish to write a new letter, you must enter the address of the recipient first and then your message. The address will be put in the proper place. This is particularly important because window envelopes are generally used.



More functions

To utilize additional functions, you can hit the menu button (if the device supports it) or the button marked . This will give you access to the "Account", "Profile", "Settings" and "About" buttons.



The "Account" display shows your current account balance at FAX.de, which you can review here and replenish, if necessary. Our system prepares this account balance at intervals. Therefore, a document that has just been sent may not immediately appear in the account balance.

Under "Profile" you can change your personal information, such as name, address, and payment method.

Under "Settings" you can change your password or login access data.

Under "General Settings" you can specify various settings for fax and SMS transmissions. For example, you can also send incoming faxes to your email mailbox or suppress the fax header, etc.

